



Operational Support Unit  
2011-2012 Beginning of School Resources

**Food Service Department**

Typical Questions	General Responses
<i>Parent:</i> Why do you serve Cinnamon Rolls to my child?	Our Cinnamon Rolls are actually very healthy! They are low in calories, low in fat (16% calories from fat), high in protein, and our dough contains potatoes for added vitamins and minerals. A very healthy choice and USDA compliant!
<i>Parent:</i> What guidelines do you use when planning menus?	The National School Lunch Program and USDA have very specific requirements for nutritious meal planning. School lunches must contain 1/3 of calorie, vitamin, mineral, and protein average daily requirements for the student's age group. Our CCSD Student Wellness Regulation requires menus to be low in fat, low in saturated fat, contain no trans fats, and low in added sugars.
<i>School Staff:</i> What do I need to do when planning a field trip or assembly?	Please notify the Senior Worker or Manager one week in advance of any field trip or assembly. Food Service is happy to provide sack lunches for field trips with appropriate notice. Please notify us ASAP of any cancellations. Less than two (2) days notification will result in receipt of previously ordered sack lunches.
<i>School Staff:</i> I want to use the Kitchen Facilities. Do I need to do anything in advance?	A school group who wishes to use the Food Service Kitchen Facilities must submit a request on form CCF-411 (in the Food Service Handbook for Principals) to the principal who will then coordinate with Food Service Personnel 10 days in advance. At least one trained Food Service employee must be in attendance and paid his/her hourly wage by the school during use of the kitchen.
<i>Parent:</i> How can my student(s) receive school lunch for free?	Free and Reduced Price meal applications are available at all schools. A faster method of application is on line at <a href="http://www.applyforlunch.com">www.applyforlunch.com</a> .
<i>Parent:</i> How can I prepay for my student's meals?	Meals may be paid for at the school or online at <a href="http://www.schoolpaymentsolutions.com">www.schoolpaymentsolutions.com</a>
<i>Parent:</i> Where can I find the current month's menus?	Menus are located on our website: <a href="http://ccsd.net/foodservice">ccsd.net/foodservice</a>
<i>School Staff:</i> What can I put in our student store?	Student store merchandise is governed by the CCSD Student Wellness Regulation 5157. All food must meet the guidelines set forth by this regulation. Lists of currently approved items can be found on our Food Service Department website. The Food Service Department can also provide approved items for your student store through our bulk sales. Schools may not serve food in competition with CCSD Food Service Department meal services such as full meals, hot entrees, combo meals, etc. Southern Nevada Health District regulations restrict service of hot food and open food. Please contact us for guidance.
<i>School Staff:</i> Can we reschedule lunch service earlier than normal?	With Food Service Department approval, lunch may be rescheduled earlier in the day, but cannot be served prior to 10:00 am.
<i>School Staff:</i> Can a teacher or designee pick up a meal on behalf of a student?	No, in accordance with 7CFR 210, every student must come through the serving line and choose their own meal passing through the point of service.

Online Resources	Telephonic Resources	Key Contacts (for CCSD staff)
<a href="http://ccsd.net/foodservice">ccsd.net/foodservice</a> <a href="http://www.applyforlunch.com">www.applyforlunch.com</a> <a href="http://www.schoolpaymentsolutions.com">www.schoolpaymentsolutions.com</a>	702-799-8123	Charles E. Anderson, Director Virginia Beck, Registered Dietitian

Relevant Policies/Regulations	Title	Purpose
Regulation 5157	CCSD Wellness Regulation	Regulates food served to students during the 30 minutes before, during, and 30 minutes after the school day.